



June Meeting Notes & Feedback

30th June 2005

Dear all,

Thank you for your valuable contributions to the second CCG meeting on 30th June & thank you to Gail who gave us an excellent presentation on the ANZ nationwide refurb programme. Her presentation is attached for your reference.

1. Last Meeting & Your Feedback

Thank you to all who attended the meeting and for your valuable contributions. As it was public sector end of year, we were a little thin on the ground in this area, but those who attended got a really great discussion going, especially around ANZ's programme and challenges.

Here are your views on this meeting:

Session 1 Learning & Sharing with Gail Calder, Project Director, ANZ Bank

This session with Gail was very well received with an average score of 9/10. This session is the core of the group & so it is good to see that it is popular. Gail tells me that she enjoyed sharing & appreciated being able to get a 'peer review' of some of her ideas.

Session 1	Session 2	Session 3
Learning and Sharing with Gail	A Knowledge Transfer	National KPIs
10	9	8
10	10	10
9	6	
9	3	9
8	8	
8	5	8
7	6	7
	5	8
9	7	8

Here are your comments about this session:

- Very good insight. Great case study package.
- Format worked well for me.
- Frank and open information. Got good inputs from us all. Like project issues raised. Now needs to identify contract arrangements and how pricing determined and managed at next team session (by Gail).
- More time on discussion, very interesting.
- Good to have on going comment through presentation. If presenters can share data to take away.
- Interactive - question/answer format is really good.

Session 2 - 'Knowledge Transfer' – Group discussion about a number of aspects of Partnering

As session 1 ran into extra time due to popular demand, this session was squeezed into a very short time frame & it shows in the scores & comments.

This serves to really persuade us that three sessions is too much for these meetings, so future meetings will see just two to enable the level of good quality discussion we had in session 1 across the whole meeting.

Here are your comments about this session:

- Not enough time to explore fully
- Document overview captured to website?
- If participants came "armed" with specific examples (good or bad) of tools/techniques they have used - possible given we have pre selected workshop topic. Mini case studies give participants for each topic to "force" specific detail to be shared might be a useful tool.
- Again it is a large subject to tackle.
- More time/structure. Less deliverables at end of 'group' discussion. Focus on one area.
- Better definition of what we are targeting, and ideas on how we may structure it.
- Discussion and sharing views and experience was/is really valuable.
- Time short.

Session 3 - 'Toolbox session' – Implementing the National KPIs in your organisation

This session proved popular, with a number of members now actively using these KPIs to improve their supplier's performance. Again, if anything was learned from a 'running the CCG' point of view it is to devote more time to each session. This will now happen in future with just two sessions per meeting.

Here are your comments about this session:

- Devote more time to key/theme presentation.
- Not too many topics in each session.
- Need to align setting up project and team "input" KPIs to the "outcome" KPIs to see if project objectives realised as well.
- Very useful to actually apply tool - it exposes areas that haven't actually been fully understood by the project team.
- Late to group. Good topic though.
- Great session!!
- I have a better understanding of the tool now and can see some real potential for its use.

The New Zealand Construction Clients Group

Learning & Sharing in Action

CCG

CAE have now published the KPI Handbook & Wallchart so I will bring copies along to the next meeting to hand out.

Attendees were:

ANZ Bank	Gail Calder	Project Director
ANZ Bank	Tony Webber	Project Manager
Auckland Airport	Paul Duffy	Engineering Manager
Constructing Excellence	Amanda Warren	Director
Housing New Zealand	Ian Wheeler	Development Manager
Manukau City	Duncan Stewart	Projects & Contract Performance Manager
Massey University	Joe Hollander	Director Strategic Facilities Management
Ministry of Education	Karl Hutton	Manager Network Provision Northern Region
Vector	Doug Ray	OIP Project manager
<i>Apologies</i>		
Auckland City Council	Neil Forgie	Professional Services Manager
Land Transport NZ	Dave McDonald	Performance Measurement
Manukau City	Jason Reu	Acting Manager, Consent Processing & Compliance Inspections
Manukau City	Robyn McCulloch	Manager Business Performance
Metrowater	Anin Namar	Asset Creation Manager
Metrowater	Charlie Littlefair	General Manager of Infrastructure Services
North Shore City Council & Auckland Region Contracts Group	Simon Guillemin	Manager: Strategic Projects
Transpower	Robert Deller	Team Leader – Grid Asset Development

This meetings attachments include:

- Gail Calder's presentation on branch refurbishments (Attachment)
- Amanda Warren's workshop on using the National Construction KPIs (Attachment)

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Contact Amanda Warren, Director, adwarren@constructingexcellencenz.co.nz
Tel: 09 575 7670 Mobile: 021 892 124



2. Next Meeting

The date & venue of the next meeting is:

25th August 2005
9.00am to 12.30pm followed by lunch & networking

Ministry for Education
39-45 College Hill
Ponsonby
Auckland
New Zealand

Karl Hutton – Manager Network Provision, Ministry of Education will be our host. Karl has a great depth of experience in procurement and has spent some considerable time in developing a particular form of procurement to enable the Ministry to gain Best Value from it's supply chain.

Our Learning & Sharing session – Karl Hutton, Minsitry of Education

Karl will background the Ministry of Education's capital works programme and its programme for delivery of up to 40 new schools in the Auckland region in the next 15 years. His presentation will outline the Ministry's goals and its rationale for management of Auckland's population growth and the expansion of the network of schools in the region.

Karl's presentation will focus on:

- the new school establishment process
- development of the strategic (design) brief
- a description of the Ministry's funding model, and
- a description of the preferred project delivery model
- a summary of learnings to date

As usual the session will be interactive.

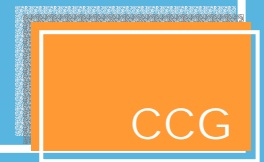
Our Knowledge Transfer session – Colin Holtshousen, Transit NZ

For this session, we are fortunate to have found Colin who will be taking us through the experiences of the well known alliancing contract model which was such a huge success for the Grafton Gulley Motorway Project in Auckland. (Case study attached)

The Alliancing model for project procurement and delivery was the first of its kind to be implemented on a public sector project in New Zealand. The project created a unique work culture based on the concept of collective responsibility that was both new and refreshing for the participants and led to this complex project being highly successful. **Results include KPIs such as 7% under budget & 1.5 months ahead of schedule.**

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3. Future Meetings

Future hosts who have put their hands up are Neil Forgie of Auckland city and Doug Ray of Vector. Thank you to both who I know have been doing some great work with their procurement routes & forms of contract.

Future meeting dates so far are:

- 22nd September
- 20th October
- 17th November

Your ideas for future meetings are set out below. Any more ideas for future themes just drop me a line.

Future Meetings & Topics
Set up website to share process, presentation, etc – reference source etc,- Knowledge pool.
Contractual arrangements/structures.
Developing teams.
Can we get key points in the context of Gail's example project summarised inclusive of the table and diagrams so we can have a source to improve our collective approach to project leadership.
Outsourcing/insourcing
Communication strategies for multi-disciplinary teams.
Contract models/options – pros and cons.
Tools to measure "team health".
More on partnering and when things go wrong, what occurred, also insource/outsource ideas.
General management ideas – ie team building, problem solving, conflict res etc.

Finally, thank you once again to those who attended (see below), we look forward to seeing you all again along with more people who couldn't make it this time around. 😊