

# CCG New Zealand Construction Industry National Benchmarking Programme 2018

## Invitation

The Construction Clients' Group (CCG) invites you to be a participant in the **National Benchmarking Programme 2018**.

We are currently collecting data on projects completed in 2018, and value your input.

## National Benchmarking Programme

Key Performance Indicators (KPIs) of the New Zealand construction industry have been measured since 2004, initially by CAE (Centre for Advanced Engineering) and since 2011 by the CCG.

We now partner with the Building Research Establishment (BRE) in the UK to capture data through a new tool.

**SMARTSITE KPIs**  
delivered by **bre**

Data collection, use, and reporting have been significantly simplified

There are five key suites of KPIs measured:

1. Time 2. Health & Safety 3. Cost 4. Quality 5. Satisfaction



National KPI data is statistically significant and forms the basis of the National Benchmarking Programme.

Published results are available freely to all in the industry, with a view to benchmarking and a lift in industry performance, in line with the CCG's vision.

The Programme relies on two key elements:

- Data from construction clients, major contractors and local authorities on projects completed each year;
- Support from the CCG

**We are now seeking data for projects completed in 2018.**

## Benefits of Benchmarking

- Benchmarking has been proven to drive significant levels of performance improvement and deliver tangible rewards.
- It enables contracting and consulting organisations to provide evidence to clients that they are delivering high quality projects on time and budget, safely, and to highly satisfied clients.
- Measured KPIs serve as a valuable tool for assessing your project and organisational performance and measuring how you rank among your peers in the industry.

### Other tangible benefits include:

- Performance data provides a focal-point for decision making and improvement, so often performance is lifted across most KPI areas.
- Improvement efforts are focused on issues that highlight poorer performance and are critical to success.
- Targets can be realistically set based on national performance data.
- For **clients**, benchmarking provides:
  - an assurance that 'Best Value' is being achieved
  - these can be aligned to The Treasury's ICR or other systems.
- For **suppliers**, profit margin is improved alongside performance.
- KPIs provide a measurement framework for panel and framework contracts to demonstrate year-on-year improvement, Best Value and Continuous Improvement.
- Suppliers can demonstrate differentiation from their competition on performance and non-price attributes

## Getting Engaged

**For your own business** – submit up to 10 completed projects to receive your own Annual Organisational Performance Report (AOPR) – confidential, with Quick Wins, Lessons Learnt and an outline Action Report.

**To see how your business performs vs. the market** - to learn more read on.

All participants receive the full suite of data tables for inclusion in their own in-house benchmark reports, along with the programme handbook, wallchart and presentation materials.

## Benchmarking

Construction clients such as Auckland Transport, NZTA, NZDF, Christchurch City, Wellington City, Auckland, Christchurch and a range of Councils are using benchmarking on schemes to drive performance improvement on their contracts and to deliver enhanced value for money for the tax payers' dollar.

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## Aligned to international benchmarking

The New Zealand National Benchmarking Programme is aligned to the UK and other countries using the same KPI suite.

It can be used as a method of:

- Reporting industry performance trend data
- Comparing with other countries
- Encouraging and demonstrating industry improvement
- Showcasing the business case for change



The CCG works collaboratively with BRE to bring the Programme to the New Zealand construction industry.

## Timelines

Data collection and analysis has begun and will run throughout Q4 2018.

Publication will be at launch events around the country in Q1 2019.

## Sponsoring the Programme

If you're interested in learning more about the sponsorship package and its benefits, please contact:

Tim Warren

tjwarren@constructing.co.nz

09 585 2218

021 243 4298

More information about the benchmarking process can be found at:

<http://www.constructing.co.nz/Services/Construction-Clients-Group/Benchmarking-Programme>

## Submitting your data

We are currently seeking data for projects completed in the calendar year 2018. Please note, your data will not be made available to anyone in its raw format. It will be used as part of the CCG national data set which does not identify individual project performance.

There are two ways of submitting data:

If you already use the NZ Construction Industry KPIs to benchmark your projects, you can supply Summary data in any format in which you keep it (e.g. your existing spreadsheets).

**Yes, we already use the National Construction Industry KPIs and would like to contribute Data to the 2018 Programme. Please contact:**

Name: \_\_\_\_\_ Tel: \_\_\_\_\_

Email: \_\_\_\_\_

**Yes, we would like to contribute Data to the 2018 Programme form for a single project. Please contact:**

Name: \_\_\_\_\_ Tel: \_\_\_\_\_

Email: \_\_\_\_\_

