

Short Course Modules – Cohort 6

Module 1. – Business Excellence in Construction

Course Description

This stand alone unit provides an introduction to the principles of excellence in the management of construction business, an over view of effective tools and models (including Baldrige’s Business Excellence and **The Constructing Excellence 5-4-7 Model**). Case studies are used to illustrate the models in action.

Topics include:

- The importance of management systems for business
- “Excellence” – what is it? - overseas experience and the 5-4-7 model.
- Effective tools and models
- Examples of what ‘Excellent Organisations’ are doing in NZ
- How does the NZ Construction industry compare?
- Industry Change programmes
- Common drivers of change applied to NZ Construction, key issues to address
- Case studies, The 5-4-7 model in action
- Examples of excellence.

Learning Outcomes

On completion of the module, participants will be able to:

- Understand business as a management system and how its various components interact.
- Demonstrate an understanding of what ‘Excellence’ comprises (in both generic organisations and specific industry projects) and be able to cite examples from their own experience.
- Have an over view of effective models and how they can be used to assist organisations to diagnose their effectiveness.
- Describe the 5-4-7 model and how it can assist to develop excellence.
- Demonstrate an application of both models in order to carry out a broad analysis of the Strengths, Weaknesses, Opportunities and Threats of an organisation.

Tutor

Amanda D Warren

Amanda is a Managing Partner of Constructing Excellence (NZ) Ltd. and is an experienced Management Consultant. She has delivered successful outcomes on a wide range of change programmes specifically within the construction sector both in UK and New Zealand. Previously she worked with MACE in the UK and lead significant elements of the UK construction change movement.

Industry Leader Guest Lecture

Trevor Kempton – Managing Director – Naylor Love Construction Ltd.

Trevor will give an insight into the present and future work patterns and needs of the New Zealand market. He will also share his experiences in leading Naylor Love in its Centennial year and on successfully negotiating the current economic climate.

Attendance Details

29th July 2010 08:30am to 5.00pm, 30th July 08:30am to 12:30 pm, with refreshments both days.

In conjunction with and hosted by NZIM - 4th Floor - Phillips Fox Tower, 209 Queen Street, Auckland.

Investment: - \$1200 + GST.

End

Modules from the Diploma in Managerial Excellence in Construction & Engineering (DipMEEC – NZQA Lvl. 6)

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